



eXtra THE CECC

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Director's comments

Welcome to another edition of the CECC eXtra. This issue is packed with information on recent initiatives and projects. We welcome a number of new clients who have joined CECC over the last few months and also introduce you to new members of the CECC Team. We hope you enjoy reading about all the latest happenings at CECC. If you would like any further information please do not hesitate to contact myself or any member of the CECC Team.

Happy reading!
Helen Thompson

Staff news

Craig Briody (CECC Web Developer) and his partner *Amy* were married in Geelong on Saturday 23 September. The CECC team wishes Craig and Amy a long and happy future together.

Andrew MacLeod (CECC Technical Manager) co-authored a research paper entitled "*New options and opportunities for spatial informatics: communicating environmental conditions and intervention impacts via the web*" which was presented at the ICS Symposium Conference, (York, England) by School of Business Lecturer, Dr Steve McEachern. The conference took place in late September. Congratulations on this achievement Andrew.

Rebecca Lubeek has recently joined the CECC team on a part-time basis to create a Marketing Plan for the Centre. We look forward to the implementation of the plan and a brand new suite of marketing materials. Welcome to the team!

A belated welcome to *Craig Marshall*, who has been working with us this year as a consultant on several projects. Craig's contribution has been invaluable and we look forward to continuing to work with him on many more new projects.



*The CECC Team
congratulates Craig &
Amy on their recent
wedding*

Client news

Since our last newsletter the CECC Team has worked on a variety of projects. A number of recent activities are profiled below.

BCG Agricultural Community Innovators



BCG is recognised throughout Australia for its innovation, enthusiasm and impact. It is also recognised for its proactive approach to technology adoption. Through implementing and sustaining a diverse mix of initiatives BCG have developed significant knowledge and skills in providing members, advisors and other stakeholders with decision useful information via the Internet. CECC recently assisted BCG in developing a Speakers Database for their website. Visit www.bcg.org.au to find out more.

Central Highlands Regional Library Corporation

Since the Central Highlands Regional Library Corporation first transferred its website and intranet services to the CECC hosting environment we have been working with Sam Gray and other library personnel to progressively enhance their web-based services. The library's new intranet service has just been handed over. Work will now commence on an online reference database. As you visit www.chrlc.vic.gov.au over coming months you'll see more changes as we redevelop the structure and look of the public website.

Young Australian Rural Network



The Hon. Peter McGauren MP, Minister for Agriculture, Fisheries and Forestry launched the new and improved YARN website at Parliament House on 11 October 2006. Why not visit www.yarn.gov.au to review its new 'look and feel' and expanded content. CECC is also in the process of designing a new evaluation framework for the YARN website. For further information contact Helen.

Central Highlands Export Network

As Craig (Briody) has been progressively transferring clients across to the new content builder a number of clients have taken the opportunity to implement new graphic designs and structures for their websites. GrowExport www.growexport.com, the website for the Central Highlands Export Network has been recently relaunched with a fresh look and new structure.

University of Ballarat Alumni



The University of Ballarat's Alumni Association, now fondly known as ub)alumni is committed to ensuring that the association between the University and it's alumni community is fulfilling, lifelong and active. Graduates and friends from the University of Ballarat and it's antecedent institutions now have a new way of staying involved with the University. CECC has assisted the University in launching a new website (see www.ballarat.edu.au/alumni) which is intended to become a lively online community catering for all ub)alumni needs.

Contracted research

Department of Human Services

Helen has been responsible for managing a number of contracted research projects for the Department of Human Services during 2006.

The *Strategic Review of the Neighbourhood Renewal Employment and Learning Coordinator Network* has been finalised with outputs disseminated via <http://dhs.cecc.com.au>.

The *Neighbourhood Renewal Skills Survey Sustainability Options and Recommendations* project has also been completed.

Wendouree West Community Renewal

Craig Marshall and Helen Thompson are working with a Team of four residents to document the evolution of education in the Wendouree West. The *Neighbourhood Renewal Through Community Engagement and Education* case study will be completed during December 2006. This project has been jointly funded by Wendouree West Community Renewal and the Department of Human Services.

City of Ballarat



The University of Ballarat is currently working with the City of Ballarat on two funded initiatives which have been designed to research and develop our region's ICT industry. The projects are providing the University with an opportunity to share expertise and knowledge with the City of Ballarat, the local ICT industry and the general Ballarat community. Both initiatives will serve to consolidate an exciting future for Ballarat as a nationally and internationally renowned ICT centre. The Project Teams combine expertise from across the University with Helen Thompson responsible for overall Project Management.

The first project is the *Ballarat ICT 2030 Strategy*. This project will facilitate and develop Ballarat's fourth generation information technology strategy which will be known as ICT2030. cBallarat and the City of Ballarat identify the process of developing the Strategy as a high profile exercise with consultation activities regarded as part of the ongoing profiling of the importance of ICT to Ballarat and the region. This project will be completed in the period between September 2006 and February 2007.

The second project is the *Ballarat ICT Cluster – Stage 2*. The City of Ballarat recognises the potentially critical economic role of an Information and Communication Technology (ICT) Cluster and seeks to underpin regional ICT activities with appropriate support. Stage II activities will be implemented to foster further development of the Ballarat ICT industry. They will include the rollout of an engagement program, the establishment of business intelligence services, the profiling and marketing of the Ballarat ICT Cluster, support for ICT demonstration projects, professional development opportunities for ICT firms and export assistance.

For further information visit www.ballaratict.com or contact Helen Thompson at h.thompson@ballarat.edu.au.

Australian Federal Police

CECC has been engaged to create a web survey facility for the Australian Federal Police (AFP) International Deployment Group Rehabilitation and Reintegration Project. In researching potential providers the AFP found information about CECC services via the Internet. Andrew Macleod responded to the initial enquiries. Once our proposal was accepted he set up the infrastructure for the online survey. More than 120 responses have since been received. Helen Thompson and Craig Marshall are now working with Libby from the AFP to report on the outcome of the survey. This project will be completed by the end of November 2006.

Feasibility study

Natures Cargo

CECC has been working with Natures Cargo during 2006 to develop a plan to support the organisation in progressing its adoption of web-based and hand-held technologies. Andrew Macleod has taken a lead role in completing this study.

Online initiatives in progress



Law Handbook Online (Victoria)

2007 Subscribers to *The Law Handbook* will have exclusive and free access to the *Law Handbook Online*. The University of Ballarat, through CECC has been appointed by Fitzroy Legal Services to build the online version. Part of this project will involve undertaking consultation with users and stakeholderholders on the design, content and features during the development of this product. This project has been funded by the Victorian Law Foundation. The *Law Handbook Online* will be launched during February 2007.

Legal Services Commission of South Australia

CECC has recently received confirmation that its tender response for the *South Australian Law Handbook Online* has been successful. The new online services for the Legal Services Commission of South Australia will be launched in 2007. We are obviously delighted to have been selected to deliver this project.

Grampians Integrated Cancer Services

With assistance from the Collaborative Centre for eHealth, CECC has been selected to develop a website for the Grampians Integrated Cancer Services. This website will be launched during December 2006.

Training news

Moorabool Communities and Technology Project

As part of our ongoing commitment to supporting small towns in the Moorabool Shire, CECC has been running a Community Workshop Program in conjunction with TAFE during the period between May and September 2006. Through this initiative residents from seven towns have been able to come together to work on their township websites. The nights were well received by all who attended with the biggest winner's being the community websites, which benefited from the regular attention they received during the workshops.

Training sessions for Hamilton based clients

On Thursday 19 October 2006 Craig (Briody) traveled to Hamilton and conducted two separate training sessions with CECC clients who are based in Hamilton.



The first session was with Bill Sharp who is the proprietor of Ashwick House, a Bed & Breakfast situated in Hamilton. CECC recently developed a website for Ashwick House using a CECC site builder account, allowing Bill to manage the content of the website 24 hours a day 7 days a week. Feedback from the training session was very positive, with special mention of the look, feel and ease of use of the CECC site builder application.

The second training session conducted by Craig whilst in Horsham was with staff members from both the Hunter News Group (HNG) and the Southern Finance Group (SFG). Both of the companies websites' were recently migrated to the new CECC web server and as part of this migration process all staff members involved in the maintenance of these websites were invited to attend a training session to explain the enhancements made to the CECC Content Builder. The Content Builder upgrades were well received by all, with a noted "thumbs up" to the improvements made to the way in which links and resources are now handled throughout the whole application. Both companies in co-operation with CECC have used this migration period as an opportunity to review and enhance their websites.



For more information regarding the CECC Site builder or the website migration process contact Craig Briody on 5327 9319 or email Craig at c.briody@ballarat.edu.au.

Recent events



2006 Client Forum and Networking Session

CECC held its third annual Client Forum and Networking Session on Wednesday 3 May 2006. This year's forum put the spotlight on the success of several clients - new and old, and provided a chance for all in attendance to see and learn from some of the fantastic innovations that others have implemented. Representatives from a broad range of organisations participated.

Clients presented information on recent research and development initiatives, shared information on their ideas and experiences and discussed the benefits that were being generated through their partnership with CECC. They also demonstrated how components of the CECC product suite were combined to meet the specific needs of their organisation or community. *Powerpoint presentations are available on the CECC website for you to download.*

The team at CECC would like to thank all attendees for their enthusiastic participation and we look forward to an even bigger and better Forum in 2007!

Celebration of Education in Wendouree West

CECC recently hosted a luncheon to acknowledge the contributions of resident stakeholders in the "Neighbourhood Renewal through community engagement and education: Wendouree West Case Study".



Luncheon for Women in IT

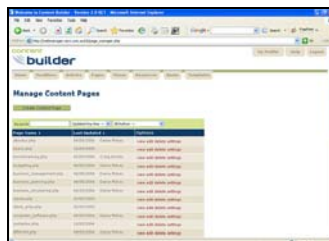
The University of Ballarat, in conjunction with Vic ICT for Women, recently hosted a lunch to help celebrate Women in IT in the Ballarat region. Over 35 women (and a couple of brave men) who have forged a career, or have a keen interest, in this ever expanding area attended the lunch to listen to presentations from local IT business women and men. For further information go to www.cecc.com.au and click on the *Women in IT Luncheon* link

Product updates



CECC Docbook Manager Version 2

A new version of the CECC Docbook Manager was released in April 2006. Docbook Manager is a collaborative web-based application for publishing and maintaining books or large documents. Version 2.0 features a much improved user interface which makes content maintenance a breeze. It also displays a number of new features for managing the editing workflow process and distributing publishing rights. Clients such as The Victorian Law Foundation and South Australian Legal Services Commission will be using the Docbook Manager to maintain several of their publications in 2007.



CECC Content Builder Version 2

The long awaited release of Content Builder version 2 has been occurring throughout 2006. The Content Builder is CECC's primary Content Management System and is used by the majority of clients. The new version integrates several previously separate products into one core product making website maintenance much more logical and fast. Workflow features such as content verification and email notification mean the Content Builder is more attractive to larger organisations and CECC has been working to ensure that the product stays competitive with many similar products which have emerged over the last 18 months.



Intranet and Document Management Systems

Through its work with the Central Highlands Regional Library Corporation, CECC has significantly improved its Document Management capabilities and intranet management systems. These capabilities now allow CECC to deploy document management systems for clients customised to their specific requirements much more effectively. The systems are highly interactive and allow users to find information much more easily through tree based menu systems and dynamic search capabilities.

For more information regarding any of our products contact Andrew Macleod or email us at webmaster@cecc.com.au.

If you would like news from your organisation published in our next newsletter please forward text and any associated images to Kara Hodgson at k.hodgson@ballarat.edu.au - items should be ready to publish.